

Girl Scout Conference Call

Welcome!

Upon joining the call, please **MUTE** your phone, computer microphone and speakers.

We ask that all participants stay muted during the CEO's presentation.

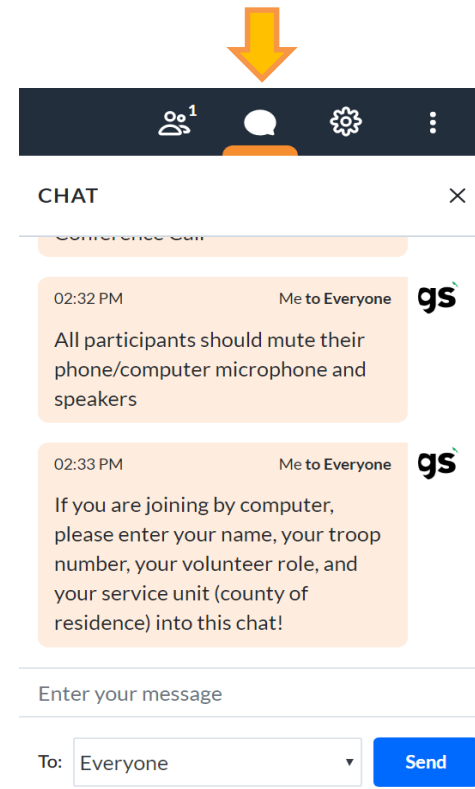
There will be a Q&A session immediately following.

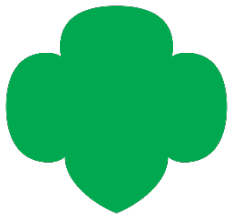
We will be taking attendance at the beginning and end of this call.

If joining by **phone only**, when asked, please state the following:

- Your name
- Your troop number
- Your volunteer role
- Your service unit (county of residence)

If joining by computer please enter this information into the GoTo Meeting Chat by clicking on the chat bubble at the top right of your screen.





COVID-19 Girl Scout Call Recordings & Updates

The screenshot shows the website's navigation bar with links for Join, Renew, Shop, Contact, Forms, Program, Training, and Calendar. The 'VOLUNTEER' link is highlighted with a yellow arrow. Below the navigation bar, the 'Volunteer Resources' section is expanded, showing a list of links including 'Why Volunteer', 'Ways to Volunteer', 'Get Started', 'Recognition & Awards', 'Membership Marketing', 'Forms & Documents', 'Online Support for Volunteers', 'Volunteer Essentials', and 'The Girl Scout Network'. A yellow arrow points to the 'COVID-19 & Girl Scout Updates' section, which contains a message about working together to keep the community healthy and a link to the Centers for Disease Control website for updated information on preventative measures.

Go to www.gsvsc.org
 Click on **VOLUNTEER**
 Click on **Volunteer Resources**
 Click on **COVID-19 & Girl Scout Updates**
 Scroll down

Council Email Updates



If a Girl Scout Member has **NOT** received council emails and updates ask them to:

Check their email spam folder

Go to www.gsvsc.org

Click on **MY GS**

Enter GS Email address & password

(Click on [Forgot Your Password?](#) to reset password)

Log In and click on Member Profile

Under **Membership/Status**

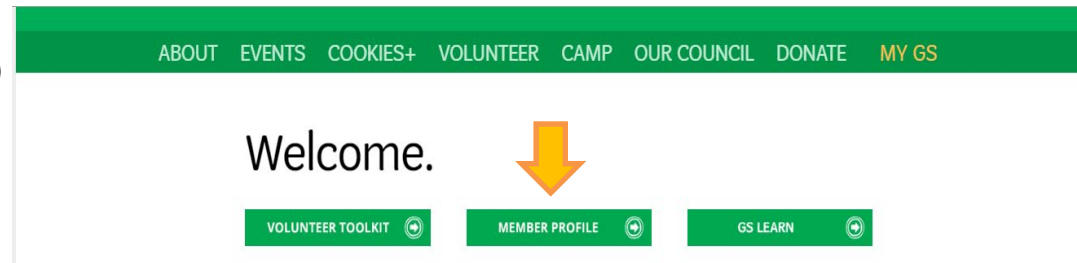
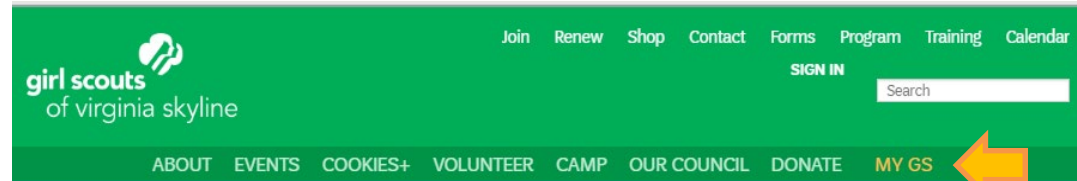
Ensure membership & volunteer roles are **Current**

Under **Family Profile**

Ensure email addresses are correct

Ensure they've opted into receiving emails

If these steps do not resolve the issue, ask them to contact council at info@gsvsc.org for further assistance



usehold

! family member whose information you would like to update. (Please note that fi d in bulk, and must be edited individually. Thank you!

ntact ser 2020

Membership Years: (Girl: 0 Adult: 21)
Gender: Female

Work: (540) 661-0471

Alternate: jodiladie@gmail.com

- Email Opt In
- Text Opt In



Membership Year Oct 1, 2019 to Sept 30, 2020

Name	Participation	Status	Renewal Choice
Jodi Brodtkin	Lifetime Membership	Lifetime Member	
	Council Staff Girl Scouts of Virginia Skyline Council, Inc. Campaign	Current	
	Troop Co-Leader Troop00000_FAKE	Current	



Q&A



We will continue to address Cookie questions and concerns through the **eBudde** system.

If you have questions following this call, please email info@gsvsc.org or call Customer Care at 540-777-5100 during modified office hours:

Mondays-Thursdays, 10 AM-5 PM, and Fridays, 8:30 AM-12 PM

While the IDP is in effect, all in-person assistance at our headquarters will be by appointment only during these hours.