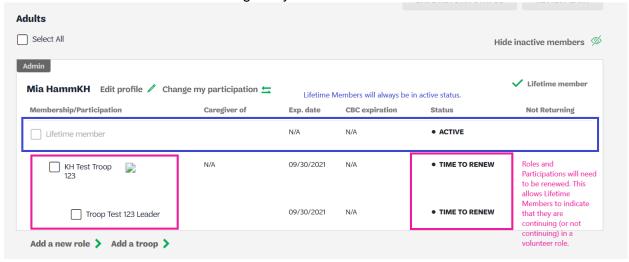


Volunteer Systems 2.0

Guide

Lifetime Member with Volunteer Roles/Participations

Lifetime Member will see the following in MyAccount.



The Lifetime Member can select what Roles and Participations they wish to continue by checking the checkbox next to the role and can choose NOT to select the Roles or Participations they wish to no longer hold.

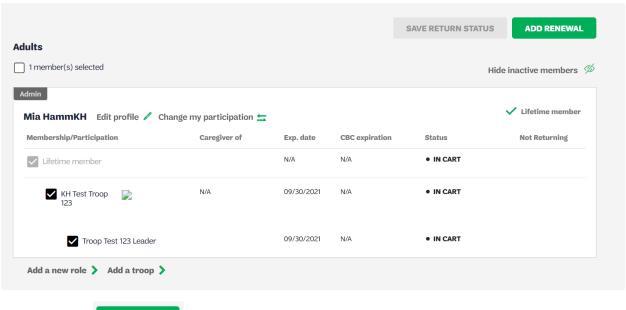
In our example, Mia will renew her participation and role in KH Test Troop 123.

Step 1. Select participation and roles to renew.

We see Lifetime Member auto checks and is "greyed" out. Both the membership and the troop role are "in the cart." However, the membership will show no cost associated.



Volunteer Systems 2.0



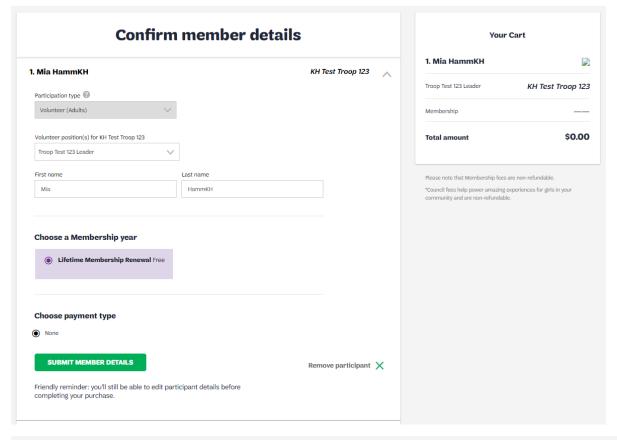
Step 2. Click at the top of the page.

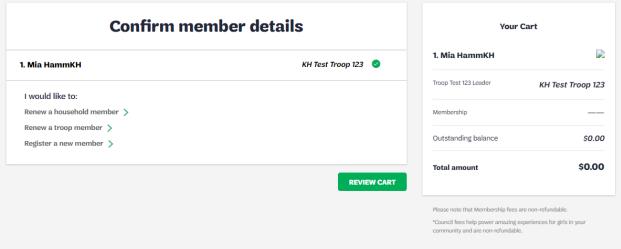
Role will pre-populate in the drop down. You will see that the Free Lifetime Member Renewal product is pre-selected in the Choose a Membership Year section and that "none" is pre-selected in the Choose a Payment Type section.

Step 3. Verify role, name, Free Membership, and Payment type None are populated, then click Submit Member Details button.



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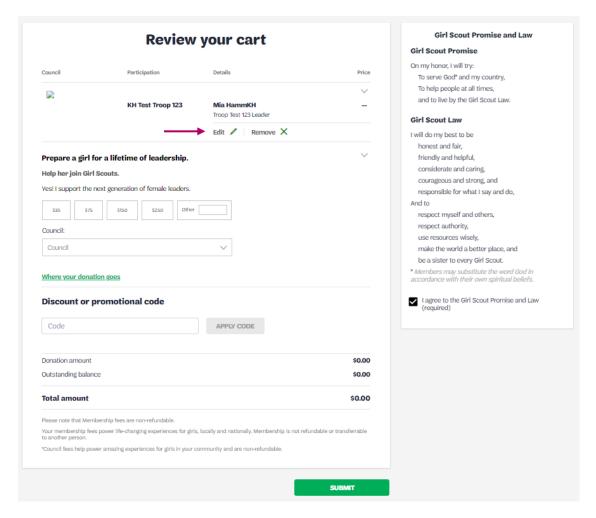


Member Details rolls up and the option to select Review Cart appears.

Step 4. Click Review Cart.



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The Member can edit contact details from the Review Your Cart Page or later after renewal is complete by logging in to their MyAccount Profile tab.

Member may add a donation if they wish.

Step 5. Member must accept the Girl Scouts Promise and Law. Click Submit.

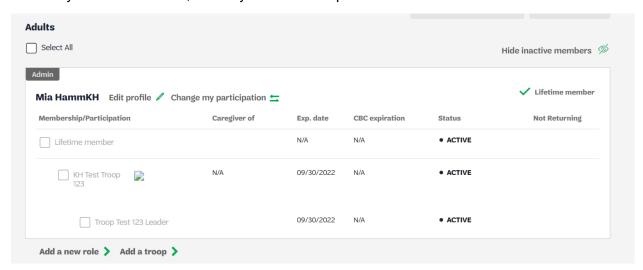


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Thanks for renewing, Mia!	
Payment confirmation	
Order #02901004	\$0.00 ∨
Receipt sent to: notimegal+070120212@gmail.com	<u>Print receipt</u>
Thanks so much for continuing to be a role model for girls! Please allow a few minutes for your renewal to appear in your account. In the meantime, make yourself at home by customizing your settings.	MANAGE MY ACCOUNT

They will be taken directly to the payment confirmation screen (bypassing the enter payment details screen) unless they elect to add a donation. They can view their order number and print a receipt if they wish.

After they renew their roles, their MyAccount will update to active status.



If the Lifetime member has multiple volunteer positions the drop down in Step 3 will prepopulate with the selected roles that were added to the cart.



Clicking on the caret will expand the drop down. This should be unnecessary since the roles are pre-populated. More than one option can be selected at the same time. Click all the volunteer positions that were put into the cart. Click Submit Member Details button. Continue to Step 4.



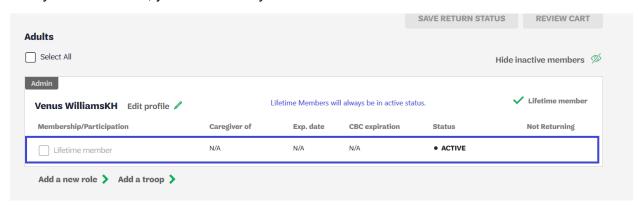
Volunteer Systems 2.0



Lifetime Member with NO Volunteer Roles/Participations

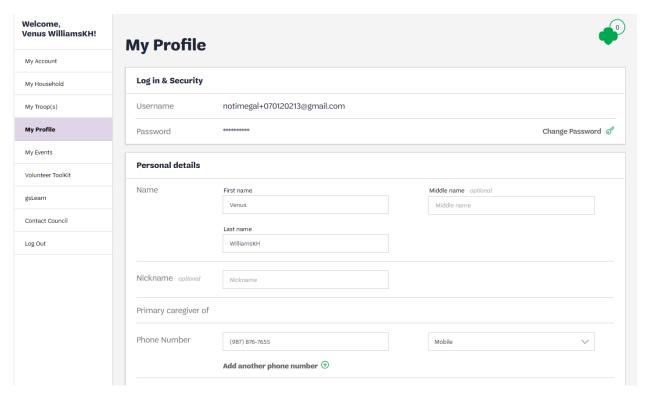
Lifetime members who do not have roles, have nothing to renew. In VS 2.0 adults do not need to be placed in an Adult Member Job Campaign as they were in VS 1.0.

Lifetime members can go into their MyAccount > Profile tab and update any contact information at any time. However, your council may want to also reach out with an annual reminder.





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Additional Support

Quick Reference Guide Lifetime Membership Purchase Basics

Quick Reference Guide Renew and Purchase Lifetime Membership

Quick Reference Guide Lifetime Membership Special Circumstances