

Digital Cookie®

Forgot Password/Reset Password

Step 1: Go to <u>digitalcookie.girlscouts.org</u> and click the "Forgot password" link.

Log in to Di	gital Cookie	A CONTRACTOR
Email		
Password		
Loį	g in	
Forgot password	Need help to log in	

Step 2: Enter the email address associated with your Girl Scout's Digital Cookie[™] registration.



Step 3: You will be sent an email with the subject: "Your Digital Cookie password change" from "Girl Scout Cookies" (<u>email@email.girlscouts.org</u>) in about 15 minutes. Check your junk/spam/promotions if you don't receive it and be sure to add <u>email@email.girlscouts.org</u> to your "safe sender" list. Click on the most recent email you received if you have requested multiples.

Open the email and click on the "Reset Password" link.

Your Digital Cookie Password Request
Dear Kaitlin,
Did you recently request to reser your Digital Cookie ⁸⁰ password? If so, you may react it now.
RESET PASSWORD
Please note: Each time you request a password change, we will email you a unique link. Only the new link will permit you to change your password.
If you didn't request this change, let us know by contacting customer service.
Thank you,
Girl Scout Cookie Program

Digital Cookie™ 2023



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Step 4: You will be taken to a page to reset your password.



Step 5: If you do not receive an email to reset your password in 15 minutes, return to the login page in step 1 again, click "forgot password" and this time select "Contact Customer Support" to be taken to a customer service form.

Forgot your Password?	97
Enter the email address for your Digital Cookie account and you'll increave an email with a link to create a new password. Email	
Submit	
Haven't received the email, you've checked your spam folder and it's been 15 minutes? Contact outcomer support	
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Step 6: Select "Password Reset" to be complete information so we can assist you.



